



Andover Town Council end of grant report

Name of organisation and the event/project.	More Education – Furniture for the Koala Community Hub
Project date & location.	Project Completion – Jan 2025 at 83 The High Street, Andover
How much money did Andover Town Council award your organisation and when was it awarded?	£5,596.25 July 2024

Proposal vs Results overview

How many people in Andover have benefitted from this project/event?

If this figure is lower than estimated in the original application, please explain why:

In our application we estimated that the project would be complete by September 2024. We experienced multiple delays during the process, and only completed the project in mid-January 2025. As such, we have only been open to the public for three weeks at the time of writing this report and have therefore not had the opportunity for all of our community to benefit from the project – yet!

In the first two weeks of opening, we welcomed 226 people to the Hub, 28 of whom had not used our services before. The new, central location of the community hub means that we are receiving more enquiries than ever before, so are confident that given time we will easily reach, if not exceed our predicted beneficiary figures.

How has the organisation measured the success of the event/project?

We are measuring success in a variety of ways. The numbers of attendees to our group, new attendees to the hub, the feedback of our community members, volunteers and staff.

We have also invited several suppliers and funders to visit the Hub, and their feedback has been extremely positive.

We have had comments that the Hub feels like a 'Home away from Home' which is exactly the feel we were trying to create with the furniture and décor.

Has the organisation seen uptake of new service users/volunteers or contributors since the event/project took place? If yes, please detail.

In the first 2 weeks of opening around 12% of the people that visited the Hub were new attendees who had not used our services before. We have also had contact from multiple individuals who wish to fund raise on our behalf.

Has the organisation received feedback on the event/project? If yes, please detail.

The community have settled into the new Hub and feel comfortable and at ease in the environment. We continually ask our community for their feedback, and all the feedback that has been received in regards to the look and feel of the Hub has been positive.

Please let Andover Town Council know a standout moment of the event/project?

The moments that have stood out the most are the enjoyment that the community has felt about finally having a forever home. They know that this place is theirs, that we will not have to move again, and that they can be comfortable to be their true, authentic selves in this little corner of Andover.

Were there any lessons learnt that can be taken forward to your next event/project? If yes, please detail.

The main learning for us is that in a project of this scale - dates can move! With regards to the purchasing and assembling of the furniture, this all went as expected.

Did the organisation manage to keep to the estimated budget provided in the application form?

With regards to the furniture, the budget was kept to. The total refit project itself met some unexpected additional costs, and came in slightly over its original prediction.

Marketing: We have so far announced the opening of our hub through our social media (facebook: koalahubandacademy), and through face-to-face enquiries from footfall past the Hub. We are currently awaiting sign-off of an Official Launch Event date for the Hub, which will be advertised more widely.

Photographs: I have attached a few photos to show some of the furniture purchased with the grant.

Are copies of Marketing and advertising attached to report.

N

Are photographs of event/project attached to report.

Y

Please return your completed report to:

office@andovertc.co.uk