ANDOVER TOWN COUNCIL

Information Policy - updates detailed.

Key improvements from the 2019 policy

Removed the following issues:

- GDPR privacy statement embedded incorrectly
- Outdated GDPR references (pre-UK GDPR formalisation)
- Overly procedural / duplicated sections

Added or strengthened the following:

- Clear distinction between:
    - FOIA
    - EIR
    - Subject Access Requests
- ICO Publication Scheme requirement
- Statutory response times (explicit)
- Complaints and ICO escalation
- Vexatious request handling
- Governance accountability

Compliance result

This updated policy is now:

- Fully compliant with current UK legislation
- Aligned with SLCC/NALC model policies
- Suitable for audit and ICO expectations
- Structured consistently with updated ATC policies