

# Parent/Carer Feedback Summary

## Response 1

**ID:** 1

**Start time:** 2026-04-08 19:36:46

**Completion time:** 2026-04-08 19:40:18

**Email:** anonymous

**Name:** nan

**Age of child::** 12

**Which venue(s) did your child attend? (Tick all that apply):** Andover Leisure Centre;Riverside Activity Zone;

**How easy was it for your child to use the UChoose card?:** Difficult

**Did your child enjoy the activities they took part in?:** Yes

**Did the scheme help reduce holiday costs for your family?:** Yes

**Did the scheme encourage your child to be more active or social?:** Yes

**How clear was the information provided about how the card works?:** Somewhat clear

**Did you feel wellinformed about...?:** Activities included

**Would you like this scheme to run again in future school holidays?:** Yes

**Would you recommend the UChoose scheme to other families?:** Yes

**What did you like most about the scheme?:** Having to pay one less price

**What could be improved for next time?:** To be able to use the card online as I couldn't do it especially the leisure centre

**Any additional feedback?:** Na

## Response 2

**ID:** 2

**Start time:** 2026-04-12 14:07:54

**Completion time:** 2026-04-12 14:14:41

**Email:** anonymous

**Name:** nan

**Age of child::** 15

**Which venue(s) did your child attend? (Tick all that apply):** Charlton Lakeside;Riverside Activity Zone;

**How easy was it for your child to use the UChoose card?:** Very easy

**Did your child enjoy the activities they took part in?:** Yes

**Did the scheme help reduce holiday costs for your family?:** Yes

**Did the scheme encourage your child to be more active or social?:** Yes

**How clear was the information provided about how the card works?:** Very clear

**Did you feel well informed about...?:** Activities included

**Would you like this scheme to run again in future school holidays?:** Yes

**Would you recommend the UChoose scheme to other families?:** Yes

**What did you like most about the scheme?:** It gave my children a chance to undertake activities that I might not have been able to afford without the card

**What could be improved for next time?:** The staff at the Charlton lakeside didn't know about it. They still let us use the card, but would have expected them to be aware of it.

**Any additional feedback?:** I purchased 2 of these, one for each child. It worked really well for me. I have to work during this half term, so it meant that I could book them into bowling and let them do this independently without me. The staff were helpful there and it has given my children some more confidence. They are 12 and 15. Thank you for providing this. Money is tight at half terms and this helped

## Response 3

**ID:** 3

**Start time:** 2026-04-22 15:02:53

**Completion time:** 2026-04-22 15:04:46

**Email:** anonymous

**Name:** nan

**Age of child::** 13

**Which venue(s) did your child attend? (Tick all that apply):** Riverside Activity Zone;

**How easy was it for your child to use the UChoose card?:** Easy

**Did your child enjoy the activities they took part in?:** Yes, very much

**Did the scheme help reduce holiday costs for your family?:** Yes

**Did the scheme encourage your child to be more active or social?:** Yes

**How clear was the information provided about how the card works?:** Clear

**Did you feel well informed about...?:** Activities included

**Would you like this scheme to run again in future school holidays?:** Yes

**Would you recommend the UChoose scheme to other families?:** Yes

**What did you like most about the scheme?:** The activities available

**What could be improved for next time?:** Easier booking

**Any additional feedback?:** No

## Response 4

**ID:** 4

**Start time:** 2026-04-22 15:30:27

**Completion time:** 2026-04-22 15:32:11

**Email:** anonymous

**Name:** nan

**Age of child::** 15

**Which venue(s) did your child attend? (Tick all that apply):** Didn't use the card;

**How easy was it for your child to use the UChoose card?:** Difficult

**Did your child enjoy the activities they took part in?:** Neutral

**Did the scheme help reduce holiday costs for your family?:** No

**Did the scheme encourage your child to be more active or social?:** No

**How clear was the information provided about how the card works?:** Somewhat clear

**Did you feel wellinformed about...?:** Booking requirements

**Would you like this scheme to run again in future school holidays?:** Maybe

**Would you recommend the UChoose scheme to other families?:** No

**What did you like most about the scheme?:** Reduced activity prices

**What could be improved for next time?:** Booking of sessions needs to be easier eg online or via email

**Any additional feedback?:** Booking needs to be easier to access

## Response 5

**ID:** 5

**Start time:** 2026-04-22 16:35:10

**Completion time:** 2026-04-22 16:37:12

**Email:** anonymous

**Name:** nan

**Age of child::** 14

**Which venue(s) did your child attend? (Tick all that apply):** Andover Leisure Centre;Riverside Activity Zone;

**How easy was it for your child to use the UChoose card?:** Very easy

**Did your child enjoy the activities they took part in?:** Yes, very much

**Did the scheme help reduce holiday costs for your family?:** Yes

**Did the scheme encourage your child to be more active or social?:** Yes

**How clear was the information provided about how the card works?:** Very clear

**Did you feel wellinformed about...?:** Activities included

**Would you like this scheme to run again in future school holidays?:** Yes

**Would you recommend the UChoose scheme to other families?:** Yes

**What did you like most about the scheme?:** Choice of venues

**What could be improved for next time?:** More activities included

**Any additional feedback?:** Very easy to use

## Response 6

**ID:** 6

**Start time:** 2026-04-22 17:11:53

**Completion time:** 2026-04-22 17:15:15

**Email:** anonymous

**Name:** nan

**Age of child::** 12

**Which venue(s) did your child attend? (Tick all that apply):** Andover Leisure Centre;

**How easy was it for your child to use the UChoose card?:** Very easy

**Did your child enjoy the activities they took part in?:** Yes, very much

**Did the scheme help reduce holiday costs for your family?:** Yes

**Did the scheme encourage your child to be more active or social?:** Yes

**How clear was the information provided about how the card works?:** Very clear

**Did you feel wellinformed about...?:** Activities included

**Would you like this scheme to run again in future school holidays?:** Yes

**Would you recommend the UChoose scheme to other families?:** Yes

**What did you like most about the scheme?:** It helped reduce the financial pressure of the holidays.

**What could be improved for next time?:** nan

**Any additional feedback?:** It's a great idea and offers huge support for families.

## Response 7

**ID:** 7

**Start time:** 2026-04-23 13:35:51

**Completion time:** 2026-04-23 13:37:28

**Email:** anonymous

**Name:** nan

**Age of child::** 15

**Which venue(s) did your child attend? (Tick all that apply):** Riverside Activity Zone;Andover Leisure Centre;

**How easy was it for your child to use the UChoose card?:** Very easy

**Did your child enjoy the activities they took part in?:** Yes, very much

**Did the scheme help reduce holiday costs for your family?:** Yes

**Did the scheme encourage your child to be more active or social?:** Yes

**How clear was the information provided about how the card works?:** Very clear

**Did you feel well informed about...?:** Activities included

**Would you like this scheme to run again in future school holidays?:** Yes

**Would you recommend the UChoose scheme to other families?:** Yes

**What did you like most about the scheme?:** I didn't have to say no that my daughter could do stuff over the holiday that we couldn't afford.

**What could be improved for next time?:** Nothing it was great

**Any additional feedback?:** No

## Response 8

**ID:** 8

**Start time:** 2026-04-27 14:56:04

**Completion time:** 2026-04-27 15:00:41

**Email:** anonymous

**Name:** nan

**Age of child::** 14

**Which venue(s) did your child attend? (Tick all that apply):** Charlton Lakeside;

**How easy was it for your child to use the UChoose card?:** Easy

**Did your child enjoy the activities they took part in?:** Yes

**Did the scheme help reduce holiday costs for your family?:** Yes

**Did the scheme encourage your child to be more active or social?:** Yes

**How clear was the information provided about how the card works?:** Clear

**Did you feel well informed about...?:** Activities included

**Would you like this scheme to run again in future school holidays?:** Yes

**Would you recommend the UChoose scheme to other families?:** Yes

**What did you like most about the scheme?:** Money is very tight at the moment so this helped me out.

**What could be improved for next time?:** I have one daughter in primary and one in secondary would have been nice if my 10 year old could have gotten one then we would have used it 2 times instead of just the once.

**Any additional feedback?:** As a loan parent as my partner passed away it would be great if both girls could buy these cards we could do more together as a family.