ANDOVER TOWN COUNCIL

FINANCIAL RESERVES POLICY – 2019 (March 2019)

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The General Data Protection Regulation (GDPR) standardizes data protection law across all 28 EU countries and imposes strict new rules on controlling and processing personally identifiable information (PII). It also extends the protection of personal data and data protection rights by giving control back to EU residents. GDPR replaces the 1995 EU Data Protection Directive and goes into force on May 25, 2018. It also supersedes the 1998 UK Data Protection Act.

GDPR PRIVACY STATEMENT

(General Data Protection Regulations)

This is a privacy statement of Andover Town Council. Our registered office address is 68b High Street, Andover, Hampshire, SP10 1NG.

1. ANDOVER TOWN COUNCIL WEB ACCESIBILITY STATEMENT

This website is managed by Andover Town Council. We want as many people as possible to be able to use it and, to this end, we are committed to making this website accessible and fully compliant, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No.2) Accessibility Regulations 2018.

We strive to ensure that our services are accessible to everyone. We have invested a significant number of resources to help ensure that our website is easy to use and more accessible for people

with disabilities, because we have a strong belief that every person has the right to live with dignity, equality, comfort and independence. Please see our Equal Opportunities Policy

2. Technical information about this website

We've made the website text as simple as possible to understand. However, Ability Net has advice on making your device easier to use if you have a disability.

3. Accessibility on this website

We have made available a Free Website Accessibility Widget that is powered by a dedicated accessibility server. This software allows us to improve compliance with the Web Content Accessibility Guidelines (WCAG 2.2 AA standard).

4. Enabling the Accessibility Menu

Our website accessibility menu can be enabled by clicking the accessibility menu icon.

This appears in the bottom of each page. After triggering the accessibility menu, please wait a moment for the accessibility menu to load in its entirety.

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille please let us know. We'll consider your request and get back to you as soon as we can.

5. Disclaimer

We continue our efforts to constantly improve the accessibility of this website and services in the belief that it is our collective moral obligation to allow seamless accessible and unhindered use including those with disabilities.

Despite our efforts to make all pages and content on this website fully accessible, some content may not be fully adapted to the strictest accessibility standards. This may because we have not found or identified the most appropriate technological solution.

6. Here for You

We're always looking to improve the accessibility of this website. If you are experiencing difficulty with any content or require assistance with any part of our site, please contact us and we will be happy to assist.

7. Issues with PDFs and other documents

Some of our PDFs are essential to providing our services. The accessibility regulations don't require us to fix PDFs or other documents published before 23 September 2018 if they are not essential to providing our services. For example, we don't plan to fix documents we are not legally obliged to provide.

8. Make a request for accessible content

If you need information on this website in a different format, for example, an accessible PDF, large print, easy read, audio recording or Braille, please contact us at office@andover-tc.gov.uk or call on 01264 335592.

9. Content that is not within the scope of the accessibility regulations

Web content that is not subject to the standards referenced in this policy statement is as follows:

- content that is archived
- content on intranets and extranets published before 23 September 2019
- non-HTML documentation (PDFs, Microsoft Office files) that were published before 23 September 2018
- non-HTML documentation (PDFs, Microsoft Office files) that are not essential to the services Andover Town Council provides
- live audio and video
- pre-recorded audio and video published before 23 September 2020
- online maps and mapping services
- third party content that is not under direct control of Andover Town Council or main website provider – Google Translate, social media links

10. Testing this website

This website is tested regularly, at least once a month. Please let us know if you experience any problems via this page.

11. Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No.2) Accessibility Regulations (the 'accessibility regulations'). If you're not happy with how we respond to your complaint you may contact: the Equality Advisory and Support Service (EASS).

12. Contact Us

If you wish to report an accessibility issue, have any questions or need assistance, please contact the Deputy Clerk at deputyclerk@andover-tc.co.uk.

13. Guidance

Further information about website accessibility is available at:
https://www.gov.uk/government/publications/sample-accessibility-statement/sample-accessibility-statement-for-a-fictional-public-sector-website

14. Document Information

Title:	Website Accessibility Statement
Status:	1st draft
Version:	29 April 2026
Consultation:	Policy & Resources Committee
Approved by:	Policy & Resources Committee
Approval Date:	29 April 2026
Review Frequency:	3 years
Next Review:	April 2029

15. Document Control

Date	Version	Description	Sections Affected	Approved by
Jan 2021	1	1st Draft	All	Policy & Resources Committee
29 April 2026	2	approved	Section 3	Policy & Resources Committee (MIN:PR 091/04/26)

Disclaimer:

A printed version may not be the current version.

A current version may be obtained in the required format from the Town Clerk's Office at Andover Town Council.